

Carolyn Flowers joined InfraStrategies LLC as Managing Principal in February 2019. InfraStrategies is a global consultancy providing advisory, advocacy and management services to public authorities and private organizations in the infrastructure space.

Carolyn's prior role was as Senior Vice President, Americas Transit Market Sector Leader at AECOM with the responsibility for client and industry relations and coordinating business development in United States and Canada. Prior to that Carolyn spent two years at the Federal Transit Administration as Senior Advisor and in the last nine months of her tenure she served as the Acting Administrator. From 2010 to 2015 she served as Chief Executive Officer/Director of Public Transit for Charlotte Area Transit System (CATS), with responsibility for county-wide bus and rail transit planning and management.

Prior to joining the City of Charlotte, Flowers was Chief Operations Officer for Los Angeles County Metropolitan Transportation Authority (MTA) and responsible for managing bus operations and Freeway Service Patrol. In all, she spent nineteen years at MTA in a number of positions in budget and operations. She received a bachelor's degree in History and Political Science and a master's degree in Business Administration from the University of California, Los Angeles (UCLA) School of Management.

Flowers is currently serving on the American Public Transportation Association's (APTA) Board of Directors. She previously served as Co-Chair Reauthorization Task Force. She is a member of APTA's Publication Advisory, Leadership, Legislative, and Awards committees. She also served on the Board of Directors for the North American Transit Services Association (NATSA) and the Transit Cooperative Research Program (TCRP) Oversight and Project Selection. She is also serving on the Board of the Women's Transportation Seminar and the Eno Foundation. In addition, she is a member of Conference of Minority Transportation Officials (COMTO).

In 2007, she was recognized as the Tom Bradley Alumnus of the Year by the UCLA Black Alumni Association. The award is named for the first African-American Mayor of Los Angeles, a champion of public transportation for Los Angeles County. In 2008, she was named Woman of the Year by the Los Angeles Chapter of the Women's Transportation Seminar. She also received the Ambassador award for her volunteer work with the American Stroke Association and was given a special recognition award by the Greater Los Angeles African- American Chamber of Commerce. She was named by UCLA Anderson School of Business as one of 75 most Inspirational graduates in their first 100 years. She was also 2018 recipient of the Friends of Eno Award from the Eno Foundation.

Flowers is a graduate of the 2003 APTA Transportation Leadership Class. She participated in a 2005 international study project for the National Association of Sciences, sponsored by the Eno Foundation for Transportation Studies, as well as the executive development program sponsored by the Eno Center for Transit Leadership. She has served on Johnson C. Smith University Board of Visitors, the Foundation for the Carolinas Charlotte-Mecklenburg Fund Board of Directors, the Institute for Transportation Research and Education (ITRE) Board and the Women's Intercultural Exchange (WIE) Advisory Council.